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Ardhendu Nandi is the Grievance Redressal Sr. Manager of the Sa-Dhan SRO function. He has also led Sa-Dhan's research and analysis team since 2007 for data collection, analysis and publication of the Sa-Dhan Bharat Microfinance Report. This report captures the financial performance of Community Development Finance Institutions against the industry standards set by Sa-Dhan. It also includes the underlying trends, issues and challenges faced by the sector in an effort to improve transparency in the sector. He has also been instrumental in developing accounting standards & disclosure guidelines to MFIs, preparing RBI compliance manuals for MFIs and producing India's first MFI directory which is extremely useful to policy makers and regulators.

He has been trained and certified as a Professional Social Auditor by SPTF. He has also been trained in Code of Conduct Assessment and Client Protection Principles.